

EVERWELL DENTISTRY COVID 19 OFFICE PROTOCOLS

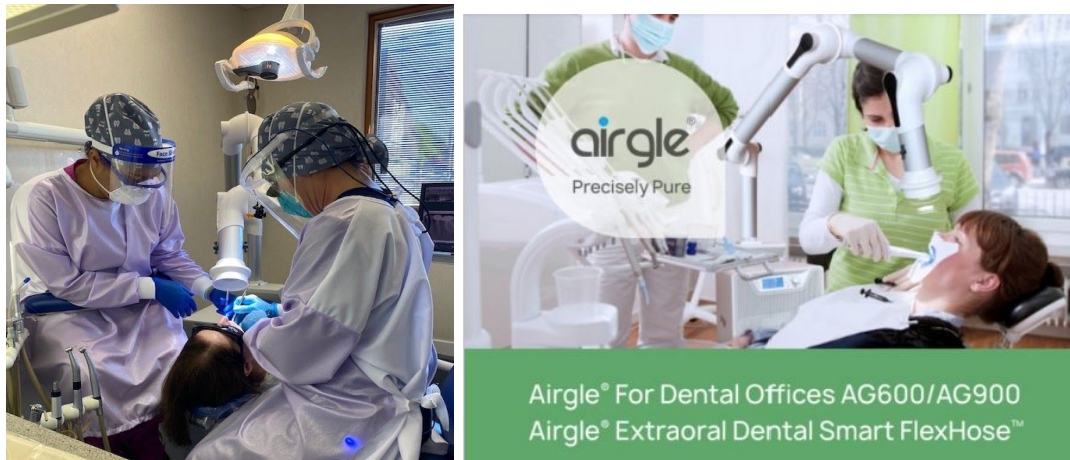
Our team has worked very hard preparing our office to move forward together to fight the COVID 19 virus that has so significantly impacted all of us. Dentistry has been given unprecedented infection control guidance to continue to ensure the safety of our patients and staff.

Please rest assured, in light of this pandemic, our already exceptional infection control protocols set by the CDC and OSHA and use of additional PPE have been enhanced to an unprecedented level of safety.

We have made the decision to go beyond the new recommendations and invest in additional infection control precautions.

ADDED ENVIRONMENTAL SAFETY MEASURES

Implementation of Air filtration units in each operatory treatment room with **Extra Oral Dental Suction** capability to capture aerosols. These utilize HyperHEPA filtration technology and effectively filter harmful ultrafine particles down to 0.003 microns in size. This is 100 times smaller than what is achieved with ordinary air filtration technology and 10 times smaller than a virus.



http://www.airgle.com/downloads/Brochure_AirgleFlexHose.pdf

Installation of **Surgically Clean Air's** world-class Medical Grade Air Filter System that is commonly used in hospital operating rooms for bio-aerosol management. The 6-stage filtration process removes toxins, all germs and “most importantly” kills airborne Viruses.



**ITS LIKE HAND
SANITIZER
FOR YOUR
INDOOR AIR**

■ ■ ■ ■ ■ ■
SURGICALLY CLEAN AIR

iWave AIR PURIFIERS

PATHOGEN TEST RESULTS

All tests were run using proprietary NPBI™ technology.

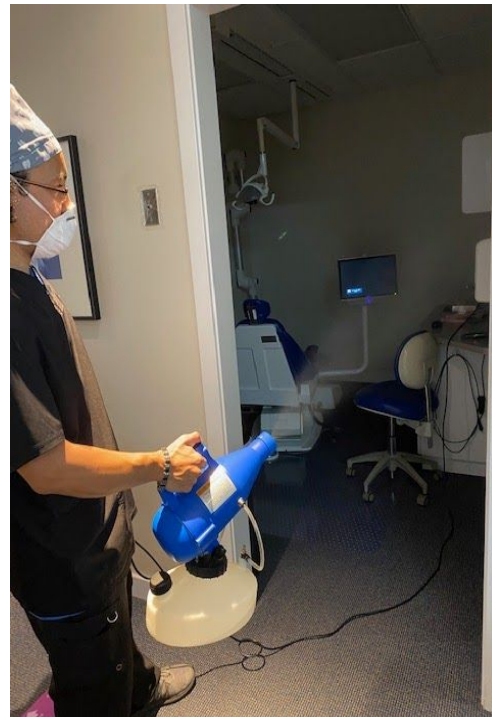
Pathogen	Time in Chamber	Rate of Reduction
SARS-CoV-2 (Covid-19)	30 MINUTES	99.4%
Human Coronavirus 229E	60 MINUTES	90%

INNOVATIVE BIOANALYSIS

ALG
ANALYTICAL LAB GROUP

Nu-Calgon

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Disinfecting the entire office daily using an ultra-low volume fogger with an EPA recommended broad spectrum disinfectant.

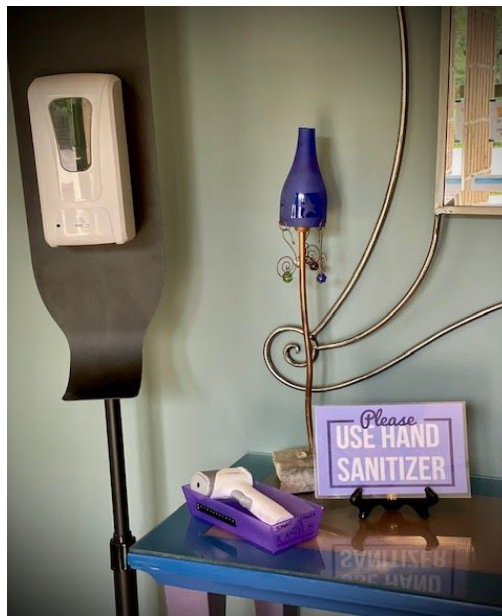
HVAC inspections to ensure meeting CDC requirements. Unit set at high speed maximum CFM, use of appropriate Merv filter and installation of an i-WAVE AIR PURIFIER in the heating and cooling system to kill bacteria and viruses.

PRE SCREENING HEALTH QUESTIONNAIRE

You will be contacted 48-72 hours prior to your appointment via phone, text or email and asked a set of health-related questions. It is required that we complete this questionnaire prior to your appointment. **We will have to reschedule your appointment if we are unable to complete this step.** You will read and review written questions **again** on arrival to your appointment and provide a signature on this form.

PARK AND CALL

When you arrive and are parked in your car, we kindly ask that you call our front desk at **734-973-0000** to inform us that you are waiting outside. When your scheduled treatment area has completed enhanced disinfection, a team member will then request you to meet outside the office door. The Health Questionnaire will be reviewed again, and **your temperature will be taken.** If your screening is cleared, you will then be escorted inside, **hand sanitization completed** and directly taken to your treatment operatory.



PLEASE WEAR A MASK

We require a mask to be worn by ALL patients (and employees). You will remove your mask only during your dental treatment procedure.

OFFICE ENTRY WILL BE RESTRICTED

Only patients will be permitted inside the office. Spouses, parents (except with minors), caregivers and friends will be asked to wait outside.

LONGER AND STAGGERED APPOINTMENT TIMES

Appointments will be managed to allow for social distancing between patients and longer disinfecting procedures. This might mean you're offered fewer options for scheduling your appointment.



RECEPTION CHANGES

Our waiting room will no longer offer magazines, children's books, toys and items that can harbor or transfer germs and are difficult to clean or disinfect. Sneeze guard plexiglass droplet barriers have been installed at the front desk.

We also will not be providing some of our routine comfort extras during your appointment such as warm towels, neck pillows, headphones and blankets.



MONITORING OF OUR DENTAL TEAM

The entire dental team, including the doctors, are under strict orders to monitor our own health and potential symptoms of illness. We complete a daily Health Screening Log on all staff which records temperature and any respiratory or flu-like symptoms. Staff will not be permitted to work in the office with any symptoms of illness.



RESCHEDULE IF SICK

Please call to reschedule your appointment if you are feeling sick, have had any of the following symptoms in the past 2 weeks (fever, chills, cough, muscle pain, headache, sore throat, fatigue, loss of taste or smell) or have been exposed to someone diagnosed with COVID19.

SCHEDULING/RESCHEDULING APPOINTMENTS

For those patients who missed an appointment due to the office closure, please reach out to us to reschedule.

WORK PRACTICE CONTROLS

All patients will be asked to do a preprocedural mouth rinse (PPMR) to reduce the level of oral microorganisms in aerosols and spatter generated during dental procedures.

During cleanings and periodontal maintenance appointments, we are following CDC guidelines and restricting use of our air polisher and ultrasonic scalers to minimize aerosols (**hand instruments only**).

Things will be different in the dental office just as they are in our regular lives. Protective protocols will continue to evolve, and we will be up to date with all new developments.

Welcome back and we are excited to see you soon!

Dr. Sandra Embree DDS and Dr. Courtney Heys DDS